JUST TECH

NEWS

Dollars to Megabits, You May Be Paying 400 Times As Much As Your Neighbor for Internet Service | The Markup

By Leon Yin, Aaron Sankin
October 20, 2022

A couple of years into the pandemic, Shirley Neville had finally had enough of her crappy internet service.

“It was just a headache,” said Neville, who lives in a middle-class neighborhood in New Orleans whose residents are almost all Black or Latino. “When I was getting ready to use my tablet for a meeting, it was cutting off and not coming on.”

Neville said she was willing to pay more to be able to Zoom without interruption, so she called AT&T to upgrade her connection. She said she was told there was nothing the company could do.

[…]

Source: Dollars to Megabits, You May Be Paying 400 Times As Much As Your Neighbor for Internet Service | The Markup